



## FULL HOUSE RENTAL

**Name:** Name – Job Title (if any)  
Company Name (if any)  
Email  
Phone

**Guests:** TBC (max 21-29)  
Full name & mobile number are required for all guests as part of our COVID Safety Plan.  
Only registered guests are permitted at the house.

**Check In:** from 2pm XXday, xx month 2021

**Check Out:** by 10am XXday, xx month 2021

**Cost (inc GST):** \$x,xxx

**Payment:** 20% Deposit by xx month 20xx (1wk from booking) \$xxx

Balance by xx month 20xx (2 months out) \$xxx

Pay by bank transfer to Bank Australia

Account name T/As 14 Lovel St

BSB 313140

Account no. 12136430

**Cancellation:** 9am (AEST) [balance date 1mth out] for 100% refund  
9am (AEST) xx month 20xx for 80% refund (14 days out)  
9am (AEST) xx month 20xx for 50% refund (7 days out)  
No refund for cancellation after xx month 20xx (7 days out)

**COVID-19** If we are forced to close due to COVID-19 or unable to accommodate your group for any reason, we will refund 100%. Standard cancellation will apply to all other situations, including travel restrictions impacting your group.

**IMPORTANT** The attached terms apply to all private full house rentals.  
By making payment, you accept these terms.



## FULL HOUSE RENTAL TERMS

Room	Configuration	Capacity
2 bunk bed rooms	2x single bunk beds + single bed	10
4 double rooms	Double bed	4 - 8
3 queen rooms	Queen bed	3 - 6
1 twin room	2x king single beds	2
1 ensuite room	Single bed + queen bed	2 - 3
TOTAL CAPACITY (not sharing beds to maximum capacity)		21 to 29

### Children

As we do not have suitable areas for children to play, we generally do not accommodate children. As you will be booking the full house, you may include children in your group. However, you are responsible for their supervision and safety at all times.

### Payment, Cancellation Fees & Refund

Please refer to cover sheet summary for details of payment, cancellation dates and refund percentages as the booking approaches.

### Minimum Two Night Bookings on Weekends

A two-night minimum applies to all full house bookings on Friday and Saturday nights, and public holidays.

### Check In & Check Out

Check in is from 2pm. We will arrange a contactless check in and check out. We require a full list of names, and contact mobile phone numbers for the group. This is part of our COVID Safe Plan. Service NSW QR code check in is also required.

Check out is 10am.

### Security & Keys

All doors must be kept locked when you leave the property. You are responsible for the security of the property during your booking.

There is a video intercom/doorbell on the side external door, as well as one on the office/reception internal door.

There will be a \$50 per key set charge for any keys that are not returned.

No.14 Lovel St accepts no responsibility for any loss or damage to personal possessions.



Full House Rental cont'd

## Exclusive Use

The house, including common areas such as lounge, deck, kitchen and shared bathrooms are at your disposal. The office and areas marked Private or Staff Only are off limits. **Please note the owners use the side path to access the residence at the rear of the property. Interconnected via office/reception door (next to room 5). We will not enter via this door unless there is an emergency or excessive noise.** In the case of excessive noise, we will first try your mobile number to reach you.

We will put a sign on the front door and record a voicemail for the office phone to advise people that the hostel is closed for a private booking.

We do not expect any deliveries during your stay. In the case that there is, please call 0431 485 814 or ring the office doorbell/video intercom.

We are available if you need help, but otherwise you will not be disturbed, unless we need to enter the house for an emergency or if there is excessive noise, as mentioned above.

## General Restrictions

No parties or events. Any exceptions, for example, we have hosted a wedding for the reception / accommodation must be strictly agreed prior to booking and all other restrictions will still apply.

Nothing is to be attached to walls or any surface in the house, this may cause damage. You may use the large noticeboard in the main lounge if required. Please let us know and we will clear it for your arrival.

No one other than confirmed registered guests are permitted at the house.

No subletting to other individuals or groups.

No animals.

No candles, incense or other fires.

## Noise Restrictions

We are in a residential area so please respect our neighbours. The owners also live at the rear of the property.

Do not cause or permit a nuisance or interference, with the reasonable peace, comfort or privacy of our neighbours or owners. In particular, no noise after 10pm (11pm Fri & Sat) outside on verandah, or noise transfer from inside.

## Smoking

Smoking is not allowed anywhere inside the property. Smoking is permitted in designated area on the verandah only. Cigarette butts must be disposed of responsibly in the provided ashtrays.

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Full House Rental cont'd

## **Entertainment**

There is free WiFi available throughout the house, and an iMac is available in the library. We also have a selection of books and games available in the library. There is no TV, radio or music system available. You are of course welcome to bring your own.

## **Breakfast**

A choice of cereal (muesli, cornflakes, oats), tea/coffee and skim/full/soy milk are supplied.

## **Cookies, Cakes & Bottled Water for Charity**

As our 'day job' as a unique hostel, we have cookies, cakes and bottled water in the kitchen for which we ask a charity donation. If you prefer, we can remove these items for your stay. Please let us know. Otherwise we will expect donations to be made for items used.

## **Bathroom & Kitchen**

A shared bathroom (3 showers, 4 toilets) is on the ground floor.

The ensuite triple bedroom (room 5) has its own toilet & shower, and is also located on the ground floor.

Our kitchen is equipped with pots & pans, cutlery, crockery etc. If you have any specific requirements, please check with us before arrival.

We have a fridge/freezer, microwave, oven, toaster, kettle, and three separate gas stovetops which are spread around the kitchen for multiple cooks.

Please do your own washing up and returning what you use in the kitchen. We do not have a dishwasher.

## **Laundry**

There is a washing machine and dryer available. Normally for use at additional cost, however it is included in your private group booking.

## **Bedlinen and Towels**

Towels and bedlinen, including doonas (duvets), are included for all beds.

## **Heating and Fireplace – No Air Conditioning**

We will be show you/leave instructions on how to use the fireplace and underfloor heating on check in, during cooler days. Please note that we do not have air conditioning but fans are available for each room for hot days. The upstairs rooms get hotter than downstairs rooms.

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Full House Rental cont'd

## **Your Responsibility in Relation to the Premises**

You will be held responsible for accidental, intentional or negligent damage to the premises.

## **More information**

Please refer to our website for more information and photos: [www.14lovelst.com](http://www.14lovelst.com)

## **In Case of Emergency**

### **First Aid**

There is a First Aid kit in the kitchen.

### **Fire Alarms and Extinguishers**

The house is fully equipped with fire hose (on verandah off main lounge), fire extinguishers and fire alarms.

### **EMERGENCY Police, Fire or Ambulance**

Call Triple Zero (000)

Stay calm, don't shout, speak slowly and clearly.

Tell emergency services to come to 14 Lovel Street, Katoomba 2780

**AFTER calling emergency services, please call or message our after-hours mobile number 0431 485 814 to inform us of the situation.**

### **Katoomba Police Station**

217 Katoomba St, Katoomba NSW 2780  
4782 8199

### **Hospital - Blue Mountains District ANZAC Memorial Hospital**

1 Woodlands Rd, Katoomba NSW 2780  
4784 6500

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Room plan on following page – please advise required beds/rooms.



## No.14 Lovel St room plan for full house bookings

### Room 1

4x bunk beds and 1x single bed



### Room 2

2x king single beds



### Room 3

1x double bed



### Room 4

1x double bed



### Room 5 - shower ensuite

1x queen bed and 1 x single bed



### Room 6

1x queen bed



### Room 7

4x bunk beds and 1x single bed



### UPSTAIRS ROOMS

#### Room 8

1x double bed



#### Room 9

1x queen bed



#### Room 10

1x double bed



#### Room 11

1x queen bed



### SHARE BATHROOM

- Three showers (inc 1 bath) and four toilets. All private cubicles.

### SHARE KITCHEN

- Fully equipped kitchen to cook your own meals.
- Free breakfast cereals, all day tea & coffee

### SHARE SPACES

- Dining / Lounge Area
- Library with PC
- Verandah armchairs and tables
- Covered deck dining area

### FREE WIFI

No TVs, stereo etc